

The Bureau of Consular Affairs is currently experiencing technical problems with our overseas passport and visa systems. Domestic passport issuances are not affected at this time. We are able to issue emergency passports to U.S. citizens overseas for urgent travel.

We are seeking to assist nonimmigrant visa applicants with urgent humanitarian travel. Individuals with an urgent humanitarian need to travel should contact the nearest U.S. embassy or consulate. We are aware of and prioritizing pending overseas adoption cases, including in China. We seek to issue visas in these cases with minimal delays.

The Consular Consolidated Database (CCD) problems we are experiencing now are not the same challenges we overcame last summer. We are working urgently to correct the problems and restore our system to full operational status as soon as possible.

This issue is not specific to any particular country, citizenship document, or visa category.

We regret the inconvenience to travelers, and remain committed to facilitating legitimate travel while protecting our borders. We are working urgently to correct the problem and expect our system to be fully operational again soon.

For detailed updates, please go to travel.state.gov. For further assistance, please contact the Bureau of Consular Affairs Congressional Liaisons at Hill-Liaison1@state.gov or by calling 202-228-1605.